2019 Community Annual Report
(Prepared February 2020)

There were **134** adult programs with **1,310** attendees
There were **197** children’s programs with **4,906** attendees
**1,517** children and parents attended story times
**1,752** children, teens & parents attended Summer Reading Programs
Book Squad members volunteered **492** hours of their time to help run the Summer Reading Clubs
**Technology & Services**

There were **69,103** visits to the library in 2019
An average of **47** people used our free Wi-Fi each day
Public computers were used an average of **17** times/day
Staff answered **5,319** questions at the information desk
Librarians held **27** hours of 1-on-1 tech help appointments
Library meeting rooms were booked **188** times by residents, nonprofits, businesses, and other community groups, bringing **4,065** individuals to the library

**Circulation**

**124,178** items were checked out in 2019
That’s roughly **16** items for every person in Hales Corners
Those items would cost about **$3,104,000** for patrons to buy individually instead of borrowing them from the library
Checkouts of electronic materials rose by **17%**
There were **921** checkouts through Hoopla, a recently added media streaming platform for audio books, comics, e-books, movies, music, and TV
Over **4,700** new items were added to the collection

**Top Books**

1. *Where the Crawdads Sing* by Delia Owens
2. *Run Away* by Harlan Coben
3. *Liar Liar* by James Patterson
4. *The Silent Patient* by Alex Michaelides
5. *The House Next Door* by Alex Kuskov
6. *Educated* by Tara Westover

**Top Movies**

1. *Star is Born* (2018)
5. *First Man* (2018)

**Operations**

**Library Board of Trustees:**
- President - Chris D’Acquisto
- Vice-President - Crystal Rogall
- Treasurer - Lindy Hertel
- Secretary - Pat Waldoch
- Trustee - Mike Hug
- Trustee - MaryAnn Lindberg

**Friends of the Library Board:**
- Treasurer - Jim Motz
- Secretary - Janet Kundinger
- Director - Martha Riel
- Director - Jennifer Charpentier
- Membership - Marcia Marino

**Mission Statement:** Our mission is to provide the community with a space dedicated to the power of knowledge and technology, the world of culture, and the joy of reading by providing excellence in library services, resources, and programs.