



# 2018 Community Annual Report

(Prepared July 2019. Presented August 2019.)

## Programs

There were **122** adult programs with **1,480** attendees

There were **189** children's programs with **7,088** attendees

**1,890** children and parents attended Pre-School StoryCrafts

Summer Reading Club participation increased **11.5% ↑**

**3,487** children, teens & parents attended Summer Reading Programs

## Technology & Services

An average of **47** people used our free Wi-Fi each day

Public computers were used an average of **26** times each day

Staff answered **6,548** questions at the information desk

Librarians held **20** hours of 1-on-1 tech help appointments

# Circulation

**127,397** items were checked out in 2018

That's almost **17** items for every person in Hales Corners

Those items would cost about **\$3,185,000** for patrons to buy individually instead of borrowing them from the library

Library card registrations and renewals rose by **17%** ↑

E-book and e-audiobook checkouts rose by **24%** ↑

Over **5,100** new items were added to the collection in 2018



# Operations

## Library Board of Trustees:

- President - MaryAnn Lindberg
- Vice-President - Crystal Rogall
- Treasurer - Lindy Hertel
- Secretary - Beth Ludwig
- Trustee - Chris D'Acquisto
- Trustee - Mike Hug
- Trustee - Pat Waldoch

## Friends of the Library Executive Committee:

- President - LuAnn Bird
- Vice President - Andrea Hug
- Treasurer - Jim Motz
- Secretary - Janet Kunding

**Mission Statement:** Our mission is to provide the community with a space dedicated to the power of knowledge and technology, the world of culture, and the joy of reading by providing excellence in library services, resources, and programs.